

Strategic Plan 2020 to 2022

Our **vision** is to be the first-choice community in metro Detroit for adults with mild developmental disabilities by 2022.

Our **mission** is to support adults with mild developmental disabilities as they build and maintain a life of independence.

We'll achieve our vision and mission by prioritizing the following strategies:

Priority #1:

Refine our financial model.

Goal:

Achieve long-term financial sustainability.

Strategies:

- Define and implement optimal earned revenue model.
- Define and implement optimal fundraising model.
- Explore other revenue options, including impact capital.

Timeline: 1/20 to 12/20

Priority #2:

Refine our program model.

Goal:

Create and sustain unique value-added services for our target market.

Strategies:

- Identify target market.
- Define and implement optimal program model to meet needs of target market.
- Explore and decide on offering housing to target market.
- Explore and decide on offering transportation to target market.
- Explore and decide on offering aging-in-place services to target market.

Timeline: 1/20 to 12/20

Priority #3:

Build our human capital.

Goal:

Recruit and retain diverse talent.

Strategies:

- Define and implement optimal talent structure needed to support program and financial models.
- Refine organizational policies and culture to be inclusive and equitable.
- Refine compensation, benefit and professional development packages to attract top talent.

Timeline: 1/20 to 12/20

Priority #4:

Evaluate our impact.

Goal:

Prove and strengthen the efficacy of our program model.

Strategies:

- Create theory of change.
- Conduct ongoing and long-term evaluation of program model and theory of change.
- Refine program model and theory of change based on evaluation results.

Timeline: 1/21 to 12/22

Priority #5:

Replicate our model.

Goal:

Provide high-quality independent living options throughout metro Detroit.

Strategies:

- Determine
 opportunities to build
 small On My Own
 communities
 throughout metro
 Detroit.
- Determine acquisition and alliance opportunities to further expand our unique value and footprint.

Timeline: 1/21 to 12/22